



IN THE UNITED STATES
PATENT AND TRADEMARK OFFICE

S/A
Sme
5/18/04

In re Application of:

5 M. Koptiw

S. Sazegari

Case: 2000-0453

Serial No.: 09/912,974

Art Unit: 2642

10 Examiner: M. Ubiles

Filed: July 25, 2001

Title: Service Interaction Media in an Intelligent
Network Environment

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William Ryan, Attorney Reg. No. 24,434

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15 COMMISSIONER FOR PATENTS

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AMENDMENT

20 SIR:

This is in response to an Office action mailed on November 7, 2003 in the above-
identified application.

Please amend the above-identified application as follows:

25 Amendments to the claims are reflected in the listing of claims that begins on
page 2 of this paper.

Remarks/Arguments begin on page 5 of this paper.

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